

# HUGHES<sup>®</sup>



[HUGHES-SAFETY.COM](https://www.hughes-safety.com)

Justrite Safety Group

## » Protect your investment

Service contracts from Hughes Safety Showers





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## Protect your workforce - without fail

A regular service and maintenance routine for emergency safety showers and eye/face washes is essential to ensure this life-saving equipment operates effectively first time, every time.

If equipment fails to function correctly or further injures an employee then significant fines, or even imprisonment, are enforceable.

### **Compliance & Auditing**

European and International standards (namely, EN15154 and ANSI/ISEA Z358.1-2014) recommend performance requirements for industrial eye wash units and safety showers. An in-depth annual inspection is necessary to achieve compliance to these standards.

As the manufacturer, Hughes recommend equipment be serviced and cleaned regularly, at least every 6 months.

### **Bacteria Control**

By their very nature, safety showers and eye washes possess traits that pose a risk of harmful bacteria growth. Weekly activations are recommended to flush pipes of any sediment build up and minimize the chance of stagnant water.

A regular service goes one step further—all essential parts are cleaned and disinfected, and tank showers are emptied and chlorinated.

### **Warranty Requirements**

Your safety showers and eye washes must be used, maintained and installed according to the instructions and procedures for the warranty to be effective. Ensuring a service contract is in place will help to keep your products within the terms of your warranty. Want to extend your warranty? See page 8 for details.



## » Essential Service Contracts

Maximise your investment and protect against the cost of failure with a regular service and maintenance routine. Add emergency safety showers and eye washes across your site to a Hughes Essential service contract for complete peace of mind, to ensure compliance, and to prolong the lifetime of the equipment.

Our highly skilled service engineers will clean and disinfect all shower and eye wash components and rectify any issues to prevent serious failure.

A detailed site survey report, including images of your equipment, is provided after each visit to allow you to build a comprehensive service history, including:

- 🔧 Assessment on the condition of each asset
- 🔧 Information regarding any faults found
- 🔧 Details of replacement parts fitted if applicable
- 🔧 Recommendations for improvements or replacement equipment

Whether you choose Essential or Essential**Plus**, you will receive the same level of professionalism with each and every visit, ensuring your assets are 100% fit for purpose.

## Affordable. Reliable. Essential.

	Essential <i>Plus</i>	Essential
Service visits per year	Up to four	Two
Consumables included	●	●
Detailed site survey report	●	●
10% off installation and commissioning See page 8 for more information.	●	●
Introductory site assessment Ensure you have the most suitable equipment, in the right location and functioning as per European guidelines.	●	
Spare parts included*	●	
50% off hire units** If your safety shower is under our repair, hire a temporary self-contained unit at a discounted weekly rate.	●	
Online portal access View your site surveys, scheduled service visits, and more at the touch of a button.	●	

\*Terms and conditions apply. \*\*Discount on hire units for a maximum of 4 weeks.

Contact our dedicated service and support team  
for a site specific quote today.



# You're in safe hands with Hughes.



ISO 45001:2018



BS EN ISO 14001:2015

## Why partner with Hughes?

With over 50 years of manufacturing expertise, Hughes are best placed to service and maintain your safety shower and eye wash equipment. Our deep understanding enables us to take care of all your assets, whatever the brand.



### Expert Engineers

Our service engineers have a wealth of knowledge and relevant qualifications, with first hand experience in the heart of the business manufacturing safety showers and eye washes.



### Dedicated Service and Support Team

Scheduling, technical support and service due date reminders are all handled via our friendly and responsive service and support team.



### Accreditation and Certification

Hughes are committed to site safety, proven in our Safe Contractor accreditation. Along with our certifications to ISO standards, you can be confident that Hughes, and our supply chain, meet relevant standards through rigorous auditing processes.

## » Extend your warranty with installation and commissioning by Hughes

When you purchase new safety showers or eye washes, ensure they operate as intended by enlisting Hughes to install and commission your equipment in accordance with local legislation and compliance to industry standards. Plus, you'll receive an additional 12 months warranty!

- Equipment will be mounted to a suitable surface, as per the general arrangement drawings and the stability checked.
- The area will be assessed to ensure there are no obstructions, the unit is clearly visible and compliant safety signage is displayed.
- Once assembled, all filters will be removed and pipework flushed prior to connection to clear any installation debris.
- For equipment with electrical heating, the thermostat operation and setting will be verified to ensure the correct water temperature is reached.
- Optional fittings, such as alarms and beacons, will be fully installed.
- Confirm proper operation, such as flow rate and control valve operation in line with European standards.
- Full product demonstration.





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## Smart monitoring of your assets

Build a foundation of safety with Hughes Connect, a monitoring system offering 24/7 tracking of your emergency safety showers and eye/face wash equipment.

A dashboard reporting tool, developed in partnership with Microsoft®, provides data on water supply temperature, ambient temperatures and tank shower water levels, plus instant alerts if maintenance is required or if a unit has been activated. Weekly activations, required by both EN15154 and ANSI Z358.1-2014 standards, can also be tracked. All data and tracking information is stored on the Cloud for instant access from anywhere at anytime.

  
*Smart monitoring from Hughes*

Hughes Connect is a subscription based service and can be added to either our Essential or Essential*Plus* service contracts. Costs are determined based on your unique site requirements.



## How does it work?

Sensors are fitted to the equipment to monitor shower and/or eye wash activation, tank levels and water temperature.

Encrypted messages are sent from the sensors to a central gateway(s) providing live metrics on the status and performance of the showers and/or eye washes. The gateway must be connected to the internet either via Wi-Fi or a LAN connection - these speak securely to the Hughes cloud based system storing the information safely.

Alerts are sent when the water temperature is out of the recommended range, the water level is low or when an activation takes place. Utilising a low power, long distance protocol enables the sensors to communicate across expansive sites.

Learn more at [www.hughes-safety.com/connect](http://www.hughes-safety.com/connect)

The intuitive dashboard reporting tool allows you to view the status of your assets with ease.

Contact Hughes for further information or to request a demonstration.

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Justrite Safety Group

Hughes Safety Showers Ltd  
Whitefield Road, Bredbury, Stockport SK6 2SS

+44 (0)161 430 6618  
[service@hughes-safety.com](mailto:service@hughes-safety.com)