

# Hire from Hughes: Frequently Asked Questions

## **What are the minimum and maximum hire periods?**

The minimum hire period is one week.

There is no maximum hire period. Equipment remains on hire, and therefore chargeable, until an off-hire reference is obtained from Hughes.

## **What are the payment terms?**

If you already have an account with Hughes Safety Showers our standard 30-day terms apply. ([View our standard terms and conditions](#))

If you are a new customer we require initial payment in advance via credit card.

## **What are the delivery and collection costs?**

The delivery and collection rates are charged upon initial hire booking and vary dependent upon postcode, model and offloading facilities.

## **Can I collect and return the unit myself?**

Yes, you are welcome to collect and return the safety shower from our Stockport site and the carriage costs will be waived.

## **Will Hughes take care of the servicing of the emergency safety shower?**

Hughes will service the emergency safety shower every 6 months, as per European and international standards, when applicable.

The hirer should perform weekly activation tests as per the installation and maintenance instructions attached to the unit.

## **Should I clean the safety shower before returning it?**

Yes, the unit should be returned in the same state it was received. A cleaning fee will be charged if the unit is returned in an unfit state.

**If you have any further questions please do not hesitate to contact us on  
+44 (0)161 430 6618 or [sales@hughes-safety.com](mailto:sales@hughes-safety.com)**